

myPortal for Outlook

Increase revenue opportunity, increase productivity

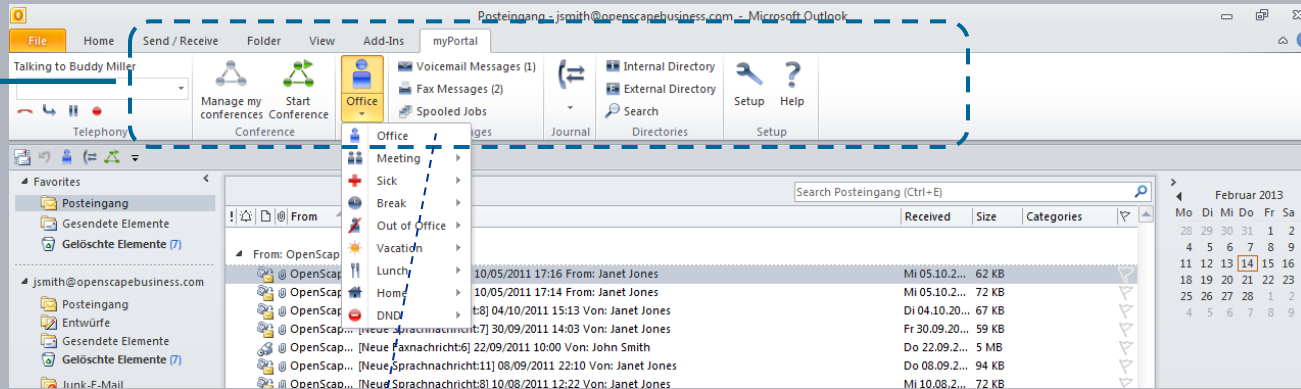


New “ribbon-based“ Microsoft Outlook 2010 & 2013 Plugin (32&64Bit)

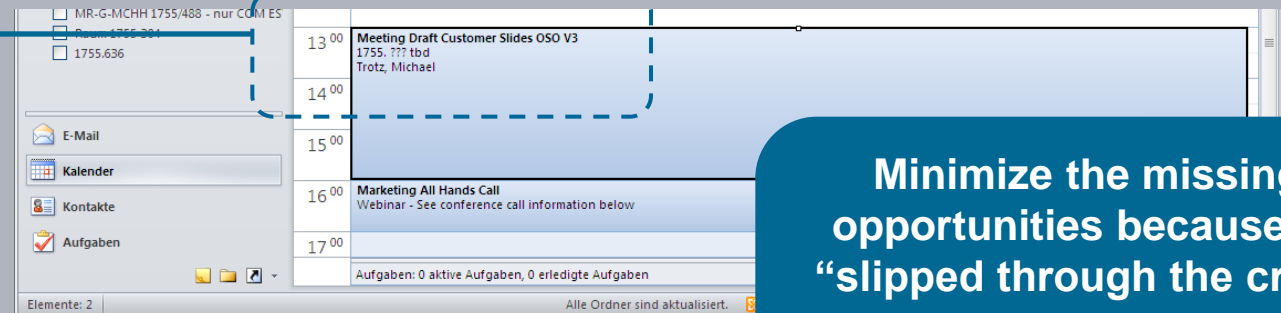
Install a simple plug-in to integrate myPortal with Outlook

Presence status automatically changes based on keywords in your calendar

A familiar, single view of all emails, faxes, etc. in one portal



Outlook Calendar Integration



Minimize the missing of opportunities because they “slipped through the cracks”

Little training required
Improved staff satisfaction

Integrated Presence Status

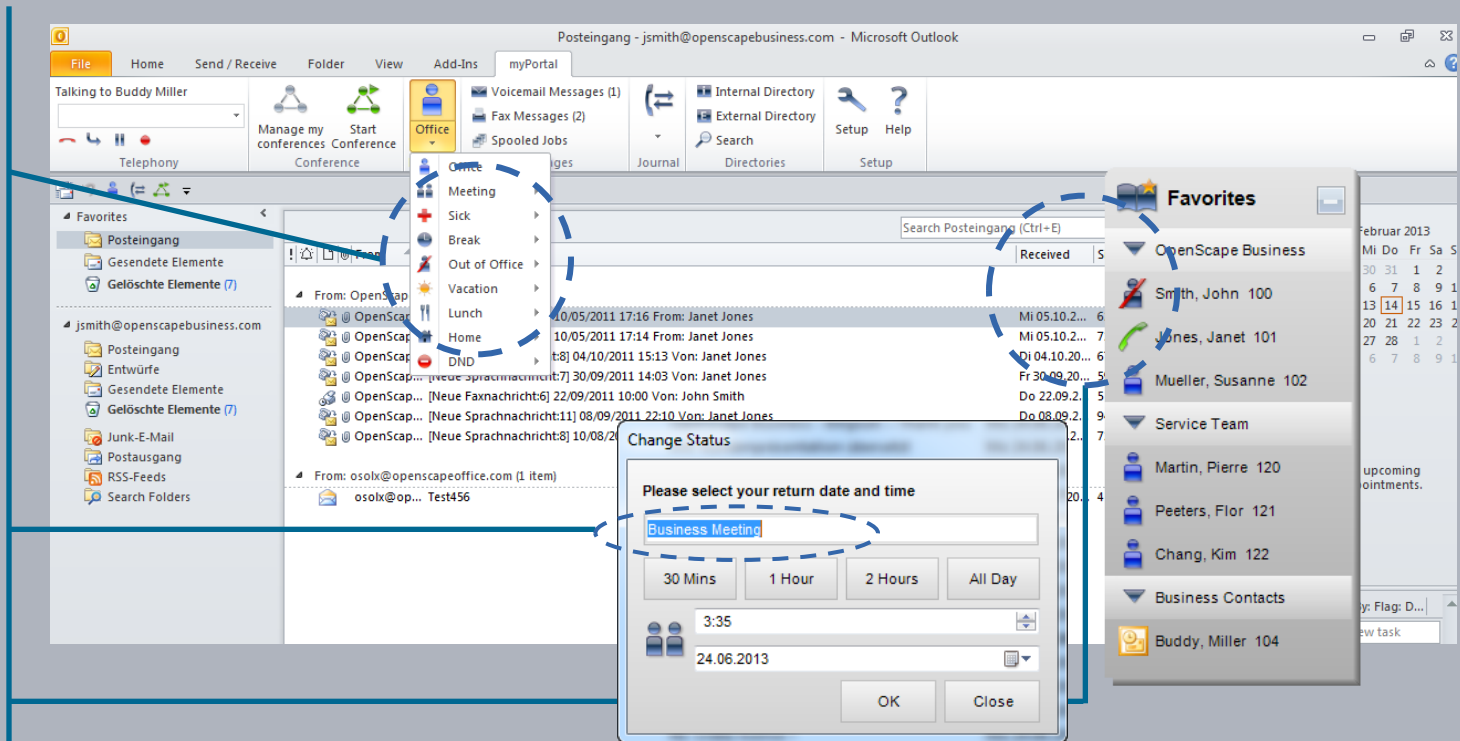
Increase productivity and satisfaction

Set Presence status via your Outlook calendar

Voicemail changes automatically to reflect Presence status, so external and internal users are “Presence-aware”

Provide individual written Presence information

See who is already on another call



Increase productivity
Decrease phone tag

Drag & Conferencing and Web Collaboration

Decrease operational cost, increase productivity, save travel expenses

Instantly start a Voice conference & Web Collaboration including Desktop Sharing and Video directly from MS Outlook

Visually manage call setup and save frequently used conferences

Drag & Drop internal and external contacts via the Favorites List

The screenshot displays the Microsoft Outlook interface with the OpenScope Web Collaboration extension. Key elements include:

- Start Conference Button:** A green circular icon with a network diagram, located in the 'Office' tab of the Outlook ribbon.
- Favorites List:** A list of contacts on the right side of the Outlook window, including 'Sales Team Munich', 'Service Team New York', and 'Business Contacts'. 'Buddy, Miller 104' is highlighted with a blue circle.
- Session (21116) Window:** A window showing conference details, including participants like 'Trotz, Michael' and 'Arandjelovic, Robert', and options for 'My Video', 'Log messages', and 'Information'.
- Call Diagram:** A central window titled 'AdHoc-Konferenz von John Smith' showing a network diagram of participants: John Smith, Richard Smith, Janet Jones, and Barbara Bell.

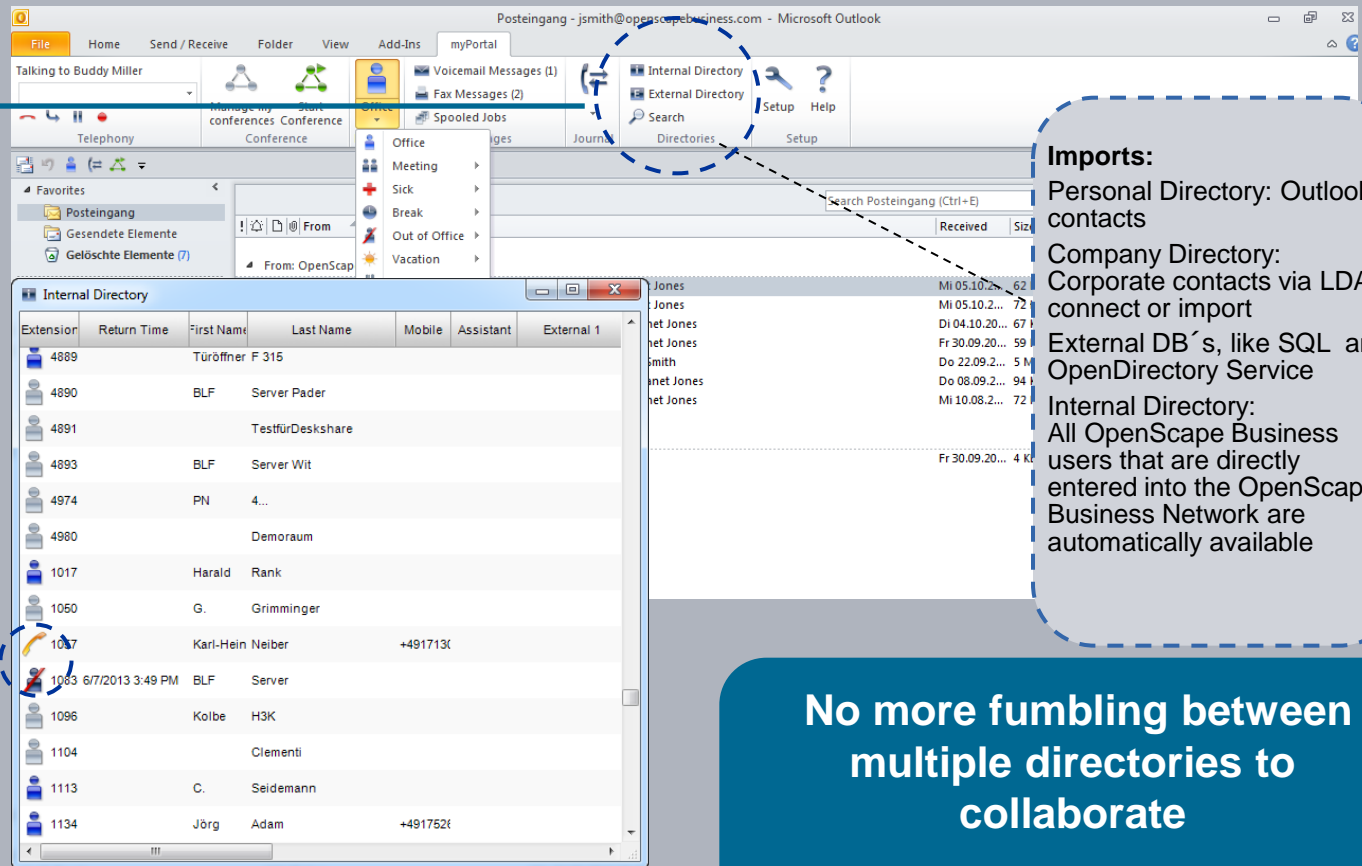
Eliminate 3rd party conferencing service
Reduce unnecessary travel expenses

Directory Access

Increase productivity and employee satisfaction

Find contacts quickly and easily with combined directory searching

Central directory covering contacts in all office locations including their current availability



Imports:
Personal Directory: Outlook contacts
Company Directory: Corporate contacts via LDAP connect or import
External DB's, like SQL and OpenDirectory Service
Internal Directory: All OpenScope Business users that are directly entered into the OpenScope Business Network are automatically available

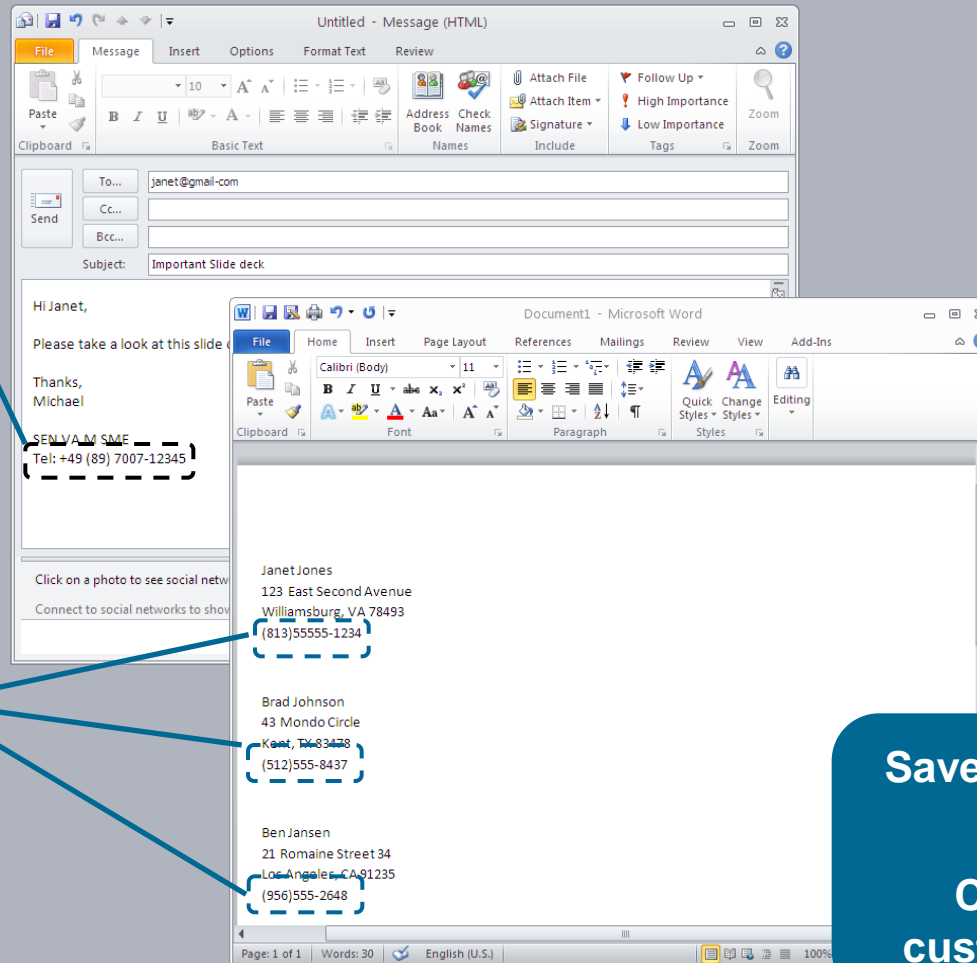
No more fumbling between multiple directories to collaborate
Save time and frustration

Click to Dial from any Application

Increase productivity and improve response time

Call a contact directly from a number that is displayed in any application

For example, dial a number from a customer mailing list in Word, a vendor number in your Internet browser, or customer in your CRM package (i.e. SalesForce.com)



Save time. Just click and dial!

Convenient for customer follow-up